

Town of Guilderland

DEPARTMENT OF WATER AND WASTEWATER
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GUILDERLAND, N.Y. 12084

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IMPORTANT NOTICE OF RATE CHANGES

The Town of Guilderland has updated the water rate schedule. The updated schedule includes separate rates for **residential** and **commercial** users. **Residential rates** will apply to all single-family houses. **Commercial rates** will apply to all businesses and residential properties with more than one single-family dwelling unit.

Residential users will no longer be assessed a flat fee for the first 30,000 gallons used. There will be a \$30.00 base fee that will be assessed to all accounts. Water fees will be based on the actual usage with the first tier being 0 – 30,000 gallons, with a rate of \$1.00 per 1,000 gallons.

For example, if a residential customer uses 15,000 gallons, their water bill will be \$45.00 (\$30.00 Base Fee + \$15 Usage Fee), and if they use 30,000 gallons their bill will be \$60.00 (\$30.00 Base Fee + \$30 Usage Fee).

See reverse side for full Summer Rates and Winter Rates.

Commercial users were previously charged based on a certain number of units, where each unit was equal to 30,000 gallons. Metered usage would only be billed per 1,000 gallons used if the commercial user went over their allotted units.

In an effort to create a more uniform billing structure, the new rates will no longer use units. There will be a \$40.00 base fee that will be assessed to all commercial accounts. Water fees will now be based on the actual usage with the first tier being 0 – 30,000 gallons, with a rate of \$1.50 per 1,000 gallons.

For example, if a commercial customer uses 30,000 gallons, their water bill will be \$85.00 (\$40.00 Base Fee + \$45 Usage Fee), and if they use 100,000 gallons their bill will be \$322.50 (\$40.00 Base Fee + \$282.50 Usage Fee).

The transition away from a unit-based billing system may result in some customers seeing an increase in their bill, while others may see a decrease. This change to a consumption-based billing model provides customers with greater control over their water bills, as charges will directly reflect actual water usage.

See reverse side for full Commercial Rates.

These new residential and commercial rates are effective as of March 5th, 2025, and you will see the changes reflected in your Fall 2025 water bill.

NEW RATES TOOK EFFECT ON
MARCH 5th, 2025

Residential Summer Rates

| | |
|---|--------------------|
| Base Fee | \$30.00 |
| Usage Fee | Cost per 1,000 Gal |
| Tier 1 - First 30,000 Gal (0 - 30,000 Gal) | \$1.00 |
| Tier 2 - Next 30,000 Gal (30,001 - 60,000 Gal) | \$3.85 |
| Tier 3 - Next 60,000 Gal (60,001 - 120,000 Gal) | \$5.55 |
| Tier 4 - Remaining Gal (Over 120,000 Gal) | \$6.75 |

Residential Winter Rates

| | |
|--|--------------------|
| Base Fee | \$30.00 |
| Usage Fee | Cost per 1,000 Gal |
| Tier 1 - First 30,000 Gal (0 - 30,000 Gal) | \$1.00 |
| Tier 2 - Next 30,000 Gal (30,001 - 60,000 Gal) | \$3.35 |
| Tier 3 - Remaining Gal (Over 60,000 Gal) | \$4.30 |

Commercial Rates

| | |
|---|--------------------|
| Base Fee | \$40.00 |
| Usage Fee | Cost per 1,000 Gal |
| Tier 1 - First 30,000 Gal (0 - 30,000 Gal) | \$1.50 |
| Tier 2 - Next 30,000 Gal (30,001 - 60,000 Gal) | \$3.25 |
| Tier 3 - Next 60,000 Gal (60,001 - 120,000 Gal) | \$3.50 |
| Tier 4 - Remaining Gal (Over 120,000 Gal) | \$4.00 |